

ZERO GRAVITY FILTERS STANDARD ONE YEAR MANUFACTURER'S LIMITED WARRANTY

Zero Gravity Filters, Inc., hereinafter referred to as ZGF (Seller), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a Standard Period of one (1) year from the original date of shipment and as further defined herein. The Seller, at its sole option during the warranty period, may choose to repair the defect in material or workmanship, or to furnish a repaired or refurbished product of equal value in exchange without charge (except for a fee for shipping, handling, packing, return postage, and insurance which will be incurred by the Buyer) during the Standard Period, or (60) months on the filter elements. All shipping and handling fees and other incidental fees are to be paid for by the buyer (Buyer). To qualify for items that may be covered by this Limited Warranty, the Buyer must provide the Seller written notice with a description of the basis for claim, and / or at the Sellers discretion return the defective equipment / component to the Seller for warranty consideration / evaluation. Such claim(s) under the warranty by the Buyer for repair or replacement of goods shall be timely submitted to the Seller. A purchase order is required for any replacement equipment / component that is requested prior to completion of warranty evaluation and disposition.

WARRANTY LIMITATIONS

This warranty does not include:

- Any condition resulting from other than ordinary use for which the product was intended.
- Any condition resulting from incorrect or inadequate maintenance or care.
- Damage resulting from misuse, abuse, negligence, accidents or shipping damage.
- Normal wear and tear.
- Damages incurred during transportation
- Damages incurred during assembly or maintenance.
- Seals and gaskets.

The Company makes no express warranty or condition whether written or oral and the Seller expressly disclaims all warranties and conditions not stated in this Limited Warranty.

CLAIM PROCEDURES:

- Claims for defective equipment must be made within warranty period. Claims for missing parts must be made within 15 calendar days after the equipment is received by the Buyer.
- Any claim for defective merchandise returns must be packed and returned to the Seller at the Buyer's full expense.
- Seller reserves the right to specify that items be returned to the original warehouse or manufacturer for inspection or be inspected by our representative in the field.
- Pictures may be requested by the Seller and in such instances are required to claim defective equipment.
- If the claim is justified, the item(s) or part(s) will be repaired or replaced, or a credit will be issued at the sole discretion of the Seller.